

El Prat de Llobregat, December 11, 2023

Management Policy (regarding Quality, Environment and Safety)

Grupo Aduanas Pujol Rubio, S.A. operates in the field of international logistics. Accordingly, APR's management has established an Integrated Management System to harmonize all applicable regulations and legal requirements in carrying out its activities as:

- Freight forwarders
- Customs agents
- Warehousemen (depositaries), and
- Carriers, as well as the responsibilities inherent to operating as:
 - RA (Accredited Agent for Air Cargo) - under Regulation 300/2008
 - OEAF (Authorized Economic Operator) - under Regulation 2913/92
 - in the context of the proper distribution practices for human-use medicines: BDPs - under guideline 2013/C 343/01.

This Integrated Management Policy, articulated as a Policy on Quality, Environment, and Safety, establishes the context of the company's present situation, linking and substantiating the organization's Strategic Plan and its future viability.

The Strategic Plan is implemented as a continuous improvement process through periodic reviews of annual objectives and constant monitoring via indicators.

-Quality Policy

Our business culture is rooted in a commitment to service, seriousness, and professionalism as a value chain across all company activities:

- Mission: To be the strategic partner of our clients.
- Vision: To become a reference in customs, freight forwarding, and logistics.
- Values: Excellence, integrity, engagement, customer orientation, focus on people, sustainability, and continuity.

Our Staff

Engagement, training, teamwork, and responsibility in their work performance.

Our Clients

Proactively addressing their needs, resolving complaints, exceeding expectations, and delivering high-quality final products in the pharmaceutical sector.

Environmental Policy

We are committed to advancing the Sustainable Development Goals (SDGs) most relevant to our activities, aimed at:

- Ending poverty,
- Protecting the planet, and
- Ensuring that all people enjoy peace and prosperity.

Our commitment includes:

- Environmental management: Preventing pollution and reducing waste and consumption.
- Environmental impact:
 - Full compliance with all applicable legal requirements.
 - Identification, evaluation, and reduction of possible environmental impacts wherever feasible.

Safety Policy

We establish secure management through:

- **Compliance:** Fulfilling obligations in protection matters.
 - **Awareness:** Implementing protection and security measures at both internal levels and in contractual relationships with third parties (partners, clients, and suppliers).
 - **Resource adequacy:** Ensuring the appropriate material and human resources for the proper execution of activities within a protection and safety framework.
- Our business management model is based on risk management, ensuring internal and external reviews to identify improvement actions that lead to the excellence of all our services.